



calltower



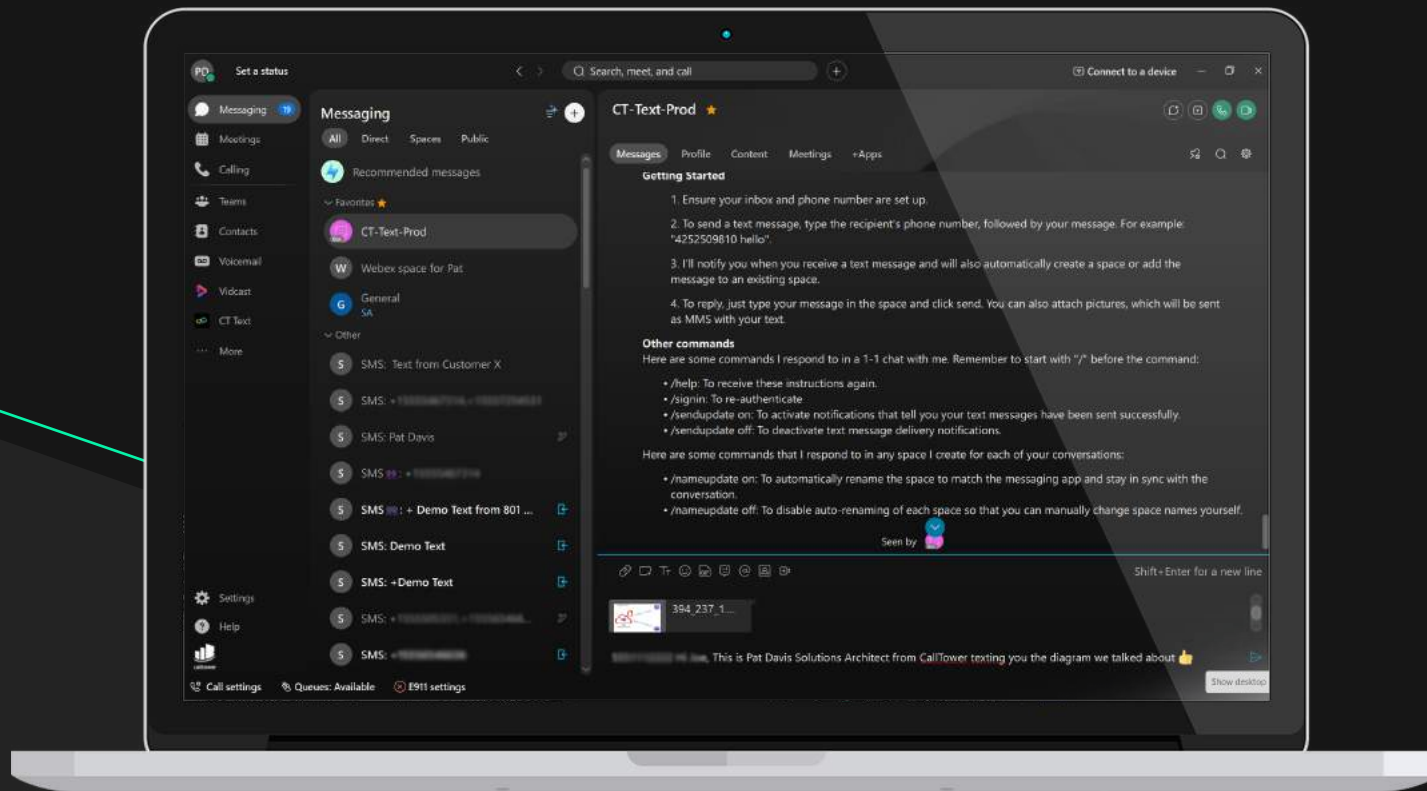
TEXT  
SMS/MMS

# CT Text for Webex

Send and receive SMS and MMS  
from Webex by Cisco with CT TEXT

SMS Text available in **60 languages + Emergency Notifications**

# SMS Text Messaging for Webex by Cisco



Supercharge your Webex platform and maximize your reach and impact with 2-way SMS text: the most popular messaging format that works on every cell phone.

## SMS Text to Your Webex Contacts

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Connect instantly with your Webex by Cisco contacts, as well with as the contacts you save in CT TEXT.

## Text Individual and Shared Inbox Numbers

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Use your own personal number for private text conversations and use shared inboxes for when you want to make incoming/outgoing texts visible to your entire team. That way every team member can receive and respond to messages, using just one inbox and just one number.

## Add SMS Text To Your Webex Channel

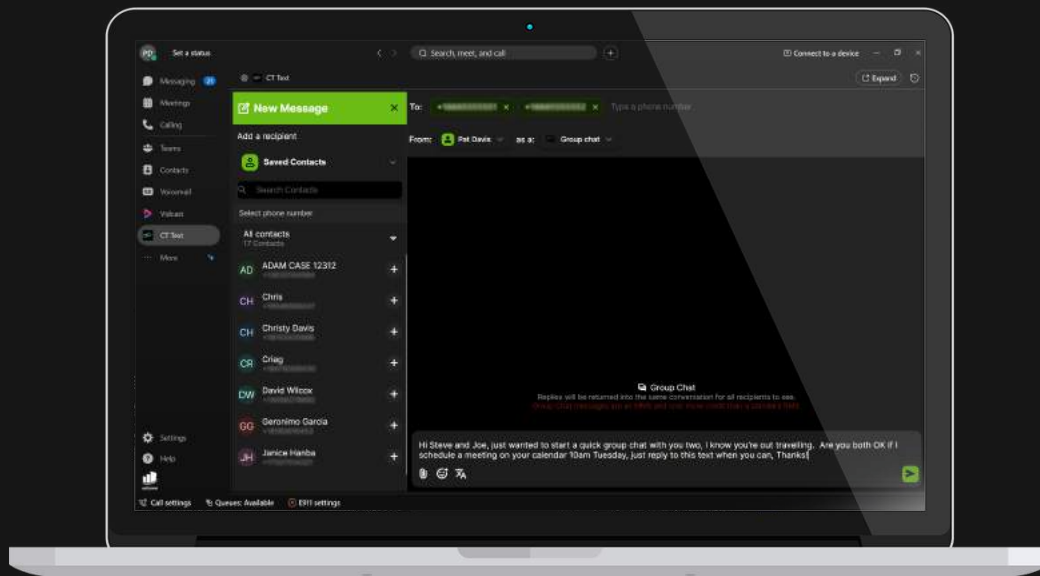
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Text from all your Webex channels with our helpful CT TEXT Bot. He'll also alert you as new messages arrive – no matter where in Webex you're currently working.

## One Number, Multiple Applications

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The CT TEXT service includes a dedicated number for each of your personal or shared inboxes. This gives you the flexibility to text across multiple business applications and devices. The number can be in your own local area code and is generated from our secure cloud message service.



## Text-Enable Your Existing Phone-Number

Prefer to send texts from your familiar business number? No problem! CT TEXT means you can use your existing phone number\* for both calls and text. That way your contacts will always know who's texting. And they can choose to reply by text or by calling your number.  
*\*US & Canada only*

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## Your All-In-One Contact Management App

Keep your contacts and conversations in just one place to make searching and texting a breeze. Consolidate your contacts in Webex and in any list you've created and care to import. CT TEXT removes the hassle of managing multiple contacts in multiple places, so you spend less time searching for people and much more time connecting with them.

# What's Included in CT Text for Webex



## Contact Manager App

Find and text any contact stored in Webex or in your imported contact list. Manage all your conversations in just one place.



## Group Inbox

Get alerts on your Webex client or on your mobile device whenever new SMS texts arrive.



## Text Messaging Bot

Send text messages, receive new message notifications, and reply to messages – all from Webex by Cisco.



## Group Messaging

Group message with up to 10 phone numbers.



## Virtual Number

Choose a virtual number in your area code or country and enjoy 2-way SMS texting from your desktop or mobile device, while keeping your personal number private.



## Your Own Number

Use your existing phone number\* for both calls and text. That way your contacts will always know who's texting. And they can choose to reply by text or by calling your number.



## Text Translation

Message your contacts in their own language with CT TEXT's optional translation feature. It can translate any message you send or receive across 60 languages.



## Secure Access

With your messages and data protected by secure Cisco authentication, there's no need for additional user access maintenance.



## Messaging Archive

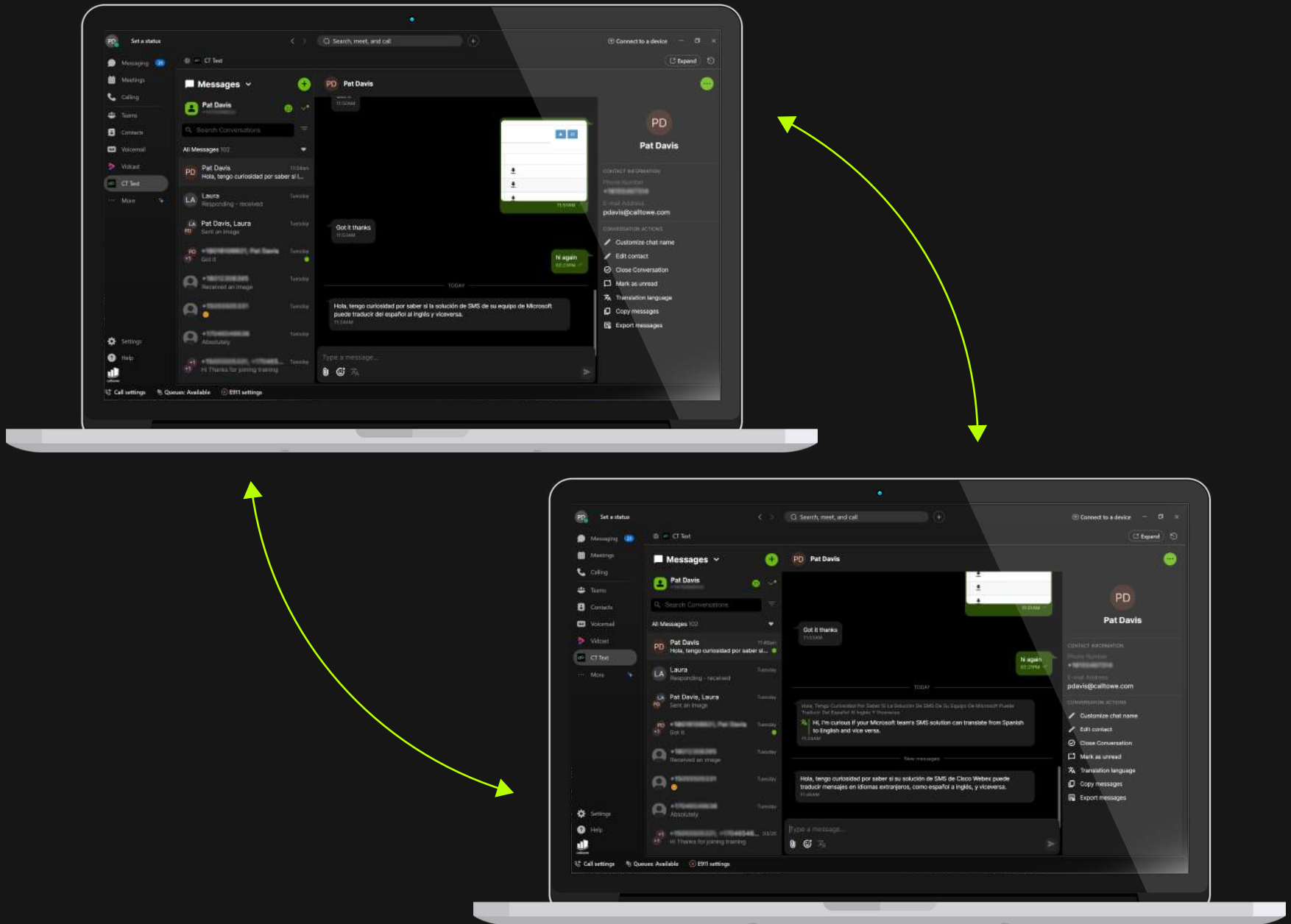
All your messages can be downloaded or sent by email so they can be filed in your conversation history folder for legal compliance.



## MMS

Send and receive SMS & MMS from Webex with CT TEXT. Connect instantly with your contacts in your Webex system and applications. \*US & Canada only

# Text Translation



# CT Text Packages

Basic	Standard	Professional
<ul style="list-style-type: none"><li>✓ Has shared and personal inboxes</li><li>✓ Includes a bot</li><li>✓ Can send and receive SMS/MMS</li><li>✓ Archiving (non-local)</li></ul>	<ul style="list-style-type: none"><li>✓ Everything in Basic</li><li>✓ Mobile Access (Android &amp; IOS)</li><li>✓ Access to messaging app</li><li>✓ Contacts Saved</li><li>✓ Outlook Contact Lookup</li><li>✓ Sharing Contacts (Outlook)</li><li>✓ Power Automate Connector</li><li>✓ Exporting</li><li>✓ Text Assignments</li></ul>	<ul style="list-style-type: none"><li>✓ Everything in Basic &amp; Standard</li><li>✓ Text Translation</li><li>✓ Group Chat (Up to 10 numbers)</li></ul>

**For More Information**

**Let's Connect**